

GE Security

Customer Service

Contact GES for new order requests, tracking, returns and general information

Operating hours: 8AM to 8PM EST Monday through Friday

- **Voice: 888-GESECURITY 888-437-3287 (Option 1 for Customer Service)**
Call routed based on your area code or enter Team number 202
- **Fax: 1-888-GESECURITY (437-3287)**
- **Email for questions: gesecurity.questions@ge.com**
- **E-mail for orders and RMA's: gesecurity.customerservice@ge.com**
- **Expedited Orders for Next day, 2nd Day, or 3 Day Only (with correct pricing noted)**

Email: Expedited.orders@ge.com

Fax: 503-885-5907

Note: use this only for Next day, 2nd day or 3Day air. Ground orders or orders with incorrect pricing will go to bottom of queue and then to main queue.

Technical support

The Technical Support staff is ready to help. Selecting the right products, compatibility questions, Installation problems, unwanted alarms, unique applications, and the occasional puzzling complications are nothing new to the GE Security Technical Support.

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Voice 888-GESECURITY 888.437.3287 Option 2, then Option 3 for CCTV and Fiber

Voice 888-GESECURITY 888.437.3287 Option 2, then Option 4 for Access Control

Email : [Video Surveillance Tech Support Email](#) nstechsrv@ge.com.

Credit Issues

To resolve account payable issues call **888-GESECURITY or 888.437.3287 Option 3.**